

## RAPPORT RÉCAPITULATIF DU SYSTÈME EBCD

*Président du groupe de travail technique sur le Ebcd (GTT)*

### **Généralités :**

Une réunion du GTT eBCD a été organisée du 30 au 31 janvier 2018 dans les bureaux du Secrétariat de l'ICCAT à Madrid.

L'objectif de la réunion était principalement de traiter des développements techniques en suspens («questions secondaires») et, conformément au mandat donné par la Commission, de faire progresser les régimes de financement des systèmes futurs.

### **Situation générale de la mise en œuvre et du développement:**

La mise en œuvre réussie du système se poursuit sans que des problèmes importants ne soient soulevés par les CPC.

Onze problèmes de développement «secondaires» ont été identifiés par le groupe de travail pour l'analyse coûts / temps. Comme les années précédentes, ces estimations ont été utiles au GTT pour décider de la mise en œuvre des différents éléments de développement et en hiérarchiser les priorités.

En février 2018, TRAGSA a reçu des demandes de coûts / délais pour huit questions auxquelles le GTT a donné son feu vert. Les questions ont ensuite été hiérarchisées par un système de classement.

Trois demandes de coûts / délais en suspens ont été reçues à partir d'octobre 2018, mais le GTT n'a pas encore donné son aval.

Bien qu'initiales, un petit nombre de questions techniques n'ont pas encore été réglées ni lors de la dernière réunion du GTT ni entre les sessions, mais elles devraient être réglées lors d'une nouvelle réunion du GTT qui se tiendra en marge de la réunion annuelle en Croatie. Celles-ci incluent notamment l'extraction et la déclaration des données.

Voir le rapport TRAGSA ci-joint pour des détails sur tous les éléments de développement «secondaires» et «ouverts».

### **Questions contractuelles et financières**

Conformément à la décision prise par la Commission lors de la réunion annuelle de 2017, le contrat avec TRAGSA a été prolongé jusqu'en mars 2019. Jusqu'à présent, le programme dépendait entièrement du fonds de roulement.

L'année dernière, à la lumière de la demande de la Commission au GTT eBCD sur les régimes futurs de financement du système et des discussions intersessions ultérieures du groupe, un projet a été proposé au STACFAD pour un ajout au règlement financier de l'ICCAT relatif à un régime de financement du eBCD (conformément au délai de 60 jours applicable aux modifications du règlement financier). Cf. **STF\_207/18**.

# Implementation of the eBCD System



State of play of eBCD project (October 2017 – October 2018)



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## 1. Annual Report of User support Service

All data provided in this report considers October 9<sup>th</sup> 2017 as the start date, as the previous User support included information until October 8<sup>th</sup> 2017.

### 1.1. Statistics about User Support Service

From October 9<sup>th</sup> 2017 to October 12<sup>th</sup> 2018 (368 calendar days), Tragsa carried out an 8 hours 5 days user support service. Besides this user support service, there was a reinforcement done from May 26<sup>th</sup> to June 25<sup>th</sup> 2018. This reinforcement was held as an 8 hours 7days from May 26<sup>th</sup> to June 7<sup>th</sup>, and 16 hours 7 days from June 8<sup>th</sup> to June 25<sup>th</sup>.

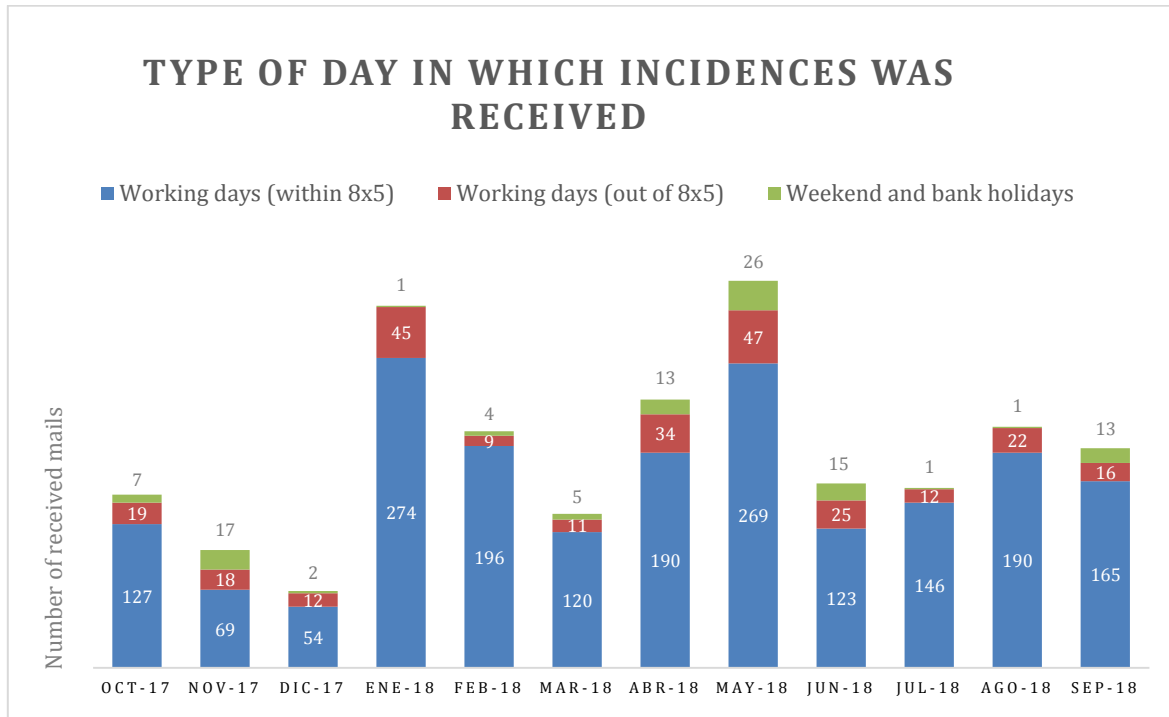
From October 9<sup>th</sup> 2017 to October 12<sup>th</sup> 2018, 50 CPCs or Flags have contacted the user support service. 2,292 emails were received and a total of 3,920 emails were exchanged. Per each day of this 368 calendar days, were received an average of 6, 2 emails were exchanged.

9 <sup>th</sup> Oct 2017 to 12 <sup>th</sup> Oct 2018								
Type day	Received from 9 <sup>th</sup> December to 12 <sup>th</sup> October	Nº of CPCs/Flags that contacted the support team	Nº Emails received	Nº Emails exchanged	Nº of days in which emails were received	Nº of days comprising this period	Average emails received/day comprising this period	Average emails exchanged/days comprising this period
<b>Total</b>		<b>50</b>	<b>2292</b>	<b>3920</b>	<b>272</b>	<b>368</b>	<b>6,2</b>	<b>10,6</b>
Working days	Within 8x5 Schedule	48	1923	3377	234	251	7,6	13,4
	Out of 8x5 Schedule	26	264	397	120	251	1,0	1,6
Weekends and Bank holidays	Out of 8x5 Schedule	13	64	83	27	117	0,5	0,7

In the reinforcement period a total of 22 CPCs or Flags have contacted the user support service, and a total of 188 emails were received within the 31 days that the reinforcement was held. From May 26<sup>th</sup> to June 7<sup>th</sup> during the 8 hours 7 days reinforcement, 101 emails were received from 16 CPCs or Flags, while from June 8<sup>th</sup> to June 25<sup>th</sup> during the 16 hours 7 days reinforcement, 87 emails were received from 13 CPCs or Flags.

26 <sup>th</sup> May 2018 to 25 <sup>th</sup> June 2018								
Type day	Reinforcement period (26 <sup>th</sup> May to 25 <sup>th</sup> June 2018)	Nº of CPCs/Flags that contacted the support team	Nº Emails received	Nº Emails exchanged	Nº of days in which emails were received	Nº of days comprising this period	Average emails received/day comprising this period	Average emails exchanged/days comprising this period
<b>Total</b>		<b>22</b>	<b>188</b>	<b>372</b>	<b>28</b>	<b>31</b>	<b>6,1</b>	<b>12</b>
Reinforcement	8x7 (26 <sup>th</sup> May 2018 to 7 <sup>th</sup> June 2018)	16	101	196	13	13	7,8	15,1
	16x7 (8 <sup>th</sup> June 2018 to 25 <sup>th</sup> June 2018)	13	87	176	15	18	4,8	9,7

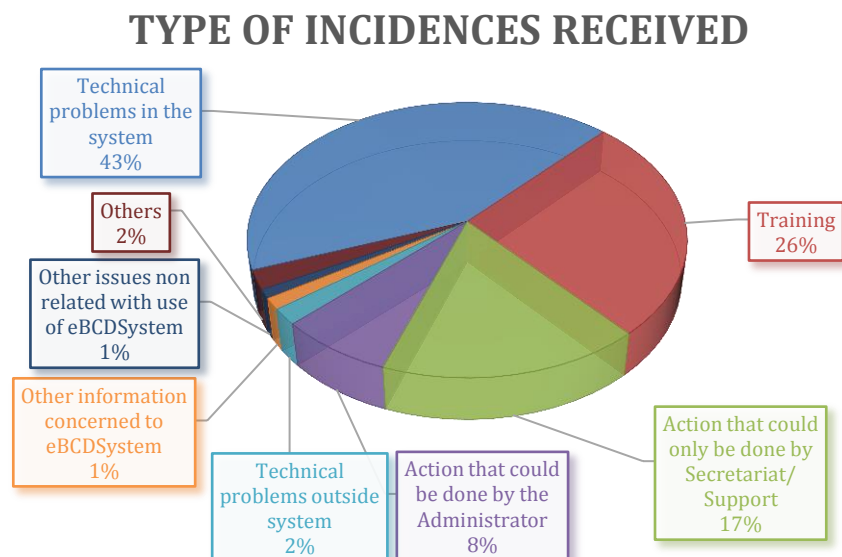
186 is the average of emails received per month, being May the month with the highest number of emails received (336 emails). The figure below segregates the number of emails received in each shift per month.



## 1.2. Main difficulties found from October 9<sup>th</sup> 2017

The figure below illustrates the main categories on which incidences received could be included.

Technical problems in the system represent the 43 % of the incidences reported by CPCs, within these incidences the 30% were 'user's blocks', 26% were doubts regarding the use of the system and 17 % of the emails requested an action that could only be performed by the profile ICCAT Secretariat.



The main “**Technical problems**” found by CPCs are:

- User’s block, due to security reasons, eBCD system is configured so that the same username cannot open several system sessions neither with the same browser nor with the same username simultaneously. When this happens the username is blocked.
- Problems with the synchronization of some vessels: some CPCs reported that the information of some vessels was not correctly displayed in the system.
- Validation problems due to server’s problems: On several occasions, and due to maintenance works validators experienced problems at time of validation.
- Connection problems: On several occasions, after the performance of a correction in the system, some users experienced problems to log in the system.
- The average weight of BCDs that participate in a JFO is not being updated by the system after the modification of kilos caught.
- Some traceability alerts are not updated after the modification of figures.

Main problems included in “**Training**” category can be grouped in:

- General doubts regarding the use of the system: i.e. how BCDs are codified, information that cannot be modified in the system.
- Problems due to doubts regarding the creation and maintenance of users: i.e. users were not familiar with self-registration and users management functionalities.
- Problems related to validation process: i.e. installation of certificates; validators incorrectly set.
- Problems when trying to use entities with expired permissions.
- Problems with actions that can be done by the user: i.e. information changeable in user’s profile.

Among the emails classified as “**Actions could only be done by Secretariat/Support**”, the following issues may be highlighted:

- Request of validation certificates.
- Update of observers permissions.
- Record new companies from Non CPCs and create in the Data Base the new non CPCs.
- Request to delete from Data Base wrong information recorded by users.
- Exporters request to check if their importers already exist in the system.

Among the emails classified as “**Actions that could be done by administrators**”, include actions such as:

- Create and maintain users and entities of CPCs.
- User registration/adding new roles to existing ones.
- User activation profiles when it is not active.
- Make changes in the system in name of an Administrator/Validator/ Observer, when the user had connection problems or when actions were not easy to perform.

Among the “**technical problems outside the system**”, problems with the use of non-updated Internet browser can be highlighted.

‘Others’ include issues such as: issues pending WG (i.e. annual report data), Proposed system improvement (i.e. be able to check labels introduced in the system within different years), or Technical problems related to the observers.



## 2. Use of the eBCD System by CPCs

The data from October 9<sup>th</sup> 2017 to October 12<sup>th</sup> 2018 show that the total n<sup>o</sup> of catches was 12,563; there were 33 group BCDs and 880 re-exports created in the system. It is also available the information of the total n<sup>o</sup> of users that have accessed the system during this period that was 3,640 and 179,945 were the total n<sup>o</sup> of logins performed.

Appendix I show a table with these data and related with the flag information.

## 3. Summary of January 2018 WG meeting

On 2018, Tragsa has participated only in one WG Meeting held in Madrid on January 2018.

In this meeting 20 issues were identified as priority issues that should be cost estimated. Some of them were requested in February.

ISSUES THAT MUST BE COST TIME ESTIMATED	TOPIC	STATUS (OPEN/ CLOSED)
Send email to Administrators when a vessel exceeds its quota	19. Requirement for additional/corrections to 'alert' functions.	OPEN
limit the trade of more fresh products than those indicated in the previous section	32. Issues specific to the W-BFT fishery/WG members	REQUESTED ON JUNE 19. IN TESTING
include the 'plausible' transformations of declared products between different sections	32. Issues specific to the W-BFT fishery/WG members	REQUESTED ON JUNE 19. IN TESTING
Adapt the system to allow access to NCP	35. Trades companies of other countries	ESTIMATED ON OCTOBER 18
Adapt parallel transfers functionality to take into consideration parallel live trades	36. Parallel transfers from live trade.	ESTIMATED ON OCTOBER 18
Adapt catch section to allow creating catches from the previous year (during the first 2 months of the fishing year)	3.15 Fishing year and end of year catches	REQUESTED ON JUNE 19. IN TESTING
Create a new type of section that allows recording movements between cages	3.19 Caging section	ESTIMATED ON OCTOBER 18
Develop one refreshment a day to update alerts	S.3 update of alerts in all existing BCDs from one Flag when one BCD is deleted or modified (Turkey)	REQUESTED ON JUNE 19. IN TESTING
Limit the message in deleted splits to BFT Owners and his Administrator	S.4 Necessity or not of re-coding the BCDs when a section is deleted	REQUESTED ON JUNE 19. IN TESTING
Don't use the code of a BCD deleted if it was validated or rejected.	S.4 Necessity or not of re-coding the BCDs when a section is deleted	REQUESTED ON JUNE 19. IN TESTING
Show alerts only in concerned branches	S.5 When a traceability alert is generated due to an inconsistency in a split BCD, the alert is shown in all the branches (splits) of that catch	OPEN
Make not compulsory "vessel" field in transfer section when the catching entity is a trap	S.6 traps cage BFT without the need of a transfer	REQUESTED ON JUNE 19. IN TESTING
Show BCDs/BFTRCs with inconsistencies in Task Sections (Admin HomePage)	S.7 BCDs with inconsistencies are not reported to Administrators when BCDs are exempted of validation	REQUESTED ON JUNE 19. IN TESTING
Create an European English version to show dates in European English format (dd/mm/year)	S. 13 Create new system to show dates with European format in English version in addition to American version	REQUESTED ON JUNE 19. IN TESTING
Include a "Start date" to role's permissions	NEW ISSUE	Pending request of time cost analysis
"Notes" field for validators in CG and HA	NEW ISSUE	Pending request of time cost analysis
Request of change of location of registries maintained by ICCAT Secretariat	NEW ISSUE	ESTIMATED ON OCTOBER 18
Show in printed version of the eBCD the subtypes from the "Other" presentation	NEW ISSUE	Pending request of time cost analysis
Request of a functionality that allows collapsing blocks of sections at the BCD tree	NEW ISSUE	Pending request of time cost analysis

<b>New queries proposed by the group</b>	NEW ISSUE	Pending request of time cost analysis
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Other 6 issues were identified as they could be addressed under support allotment. All this issues have been developed and will be uploaded into production environment in the next update of the system.

ISSUE	TOPIC	STATUS
<b>Change message in Audit of changes</b>	NEW ISSUE	To be uploaded in next version
<b>Extend the duration of a user session from 30 minutes to 1 hour</b>	NEW ISSUE	In production
<b>Decrease time spent by the system when generating the printed version of a BCD or BFTRC</b>	NEW ISSUE	To be studied and if possible improved under support allotment
<b>Decrease the number of characters of a trade key</b>	NEW ISSUE	To be uploaded in next version
<b>Finding a solution for BCDs created in the wrong stock</b>	NEW ISSUE	Left open until de TWG decides if the system will block or not
<b>How to allocate kilos left out after the automatic allocation of kilos in JFO</b>	NEW ISSUE	To be uploaded in next version

Other 6 issues were considered open for future discussion.

ISSUES THAT MUST BE COST TIME ESTIMATED	TOPIC	STATUS (OPEN/ CLOSED)
<b>Cross-checks the total catch's average weight and the samplings average weight</b>	4. Tagging	OPEN
<b>Include information of all sections of BCDs in which a country is involved</b>	16. Data extraction tool	OPEN
<b>Read-only Administrators should not receive emails from the system</b>	3.24 New read only CPC Administer profile	OPEN
<b>Develop a new role for international inspections</b>	S.9. New role for international inspections	OPEN
<b>Review of alert related with Para 13 d) of Rec.11-20</b>	NEW ISSUE	OPEN

## Appendix I

The table below shows from October 9<sup>th</sup> 2017 to October 12<sup>th</sup> 2018 the total n<sup>o</sup> of catches; group BCDs and re-exports created in the system by each flag. The last two columns illustrate the total n<sup>o</sup> of users from that flag that have accessed the system and the total n<sup>o</sup> of logins performed.

FLAG	No. BCDS.		No. BFTRCs	No. USERS THAT HAVE ACCESSED THE SYSTEM	No. CONNECTIONS
	No. CATCHES	No. GROUPS			
ALB	3	0	0	2	100
BEN	0	0	0	2	221
BHS	0	0	0	3	310
BRA	0	0	0	4	110
BRB	0	0	0	1	84
CAN	1475	0	0	65	1773
CHN	38	0	0	24	517
COG	0	0	0	5	166
CPV	0	0	0	2	91
CUB	0	0	0	1	70
CYM	0	0	0	2	80
DMA	0	0	0	1	38
DOM	0	0	0	2	100
DZA	9	0	0	16	69
EGY	3	0	0	4	88
EU	0	0	0	2	112
EU.AUT	0	0	0	7	51
EU.BEL	0	0	0	3	18
EU.CYP	56	0	0	23	720
EU.DEU	0	0	0	16	481
EU.DNK	0	0	0	6	33
EU.ESP	1964	0	17	310	39711
EU.EST	0	0	0	4	54
EU.FRA	2275	0	0	452	17541
EU.GRC	846	0	0	74	4200
EU.HRV	395	13	0	123	7762
EU.HUN	0	0	0	2	9
EU.IRL	42	0	0	2	80
EU.ITA	676	0	0	1856	62406
EU.LUX	0	0	0	1	2
EU.MLT	282	7	6	44	6997
EU.NLD	1	0	0	11	481
EU.POL	0	0	0	5	132
EU.PRT	127	0	0	50	3681
EU.ROU	0	0	0	1	6
EU.SVN	0	0	0	14	425

<i>EUSWE</i>	0	0	0	8	63
<i>EU.UK</i>	0	0	0	13	137
<i>HKG</i>	0	0	0	1	9
<i>ISL</i>	0	0	0	1	5
<i>JPN</i>	38	0	701	151	9261
<i>KOR</i>	32	0	89	56	2673
<i>LBR</i>	0	0	0	1	14
<i>LBY</i>	26	0	0	10	437
<i>MAR</i>	1809	0	0	42	2930
<i>MEX</i>	56	0	0	13	330
<i>NOR</i>	9	0	0	11	236
<i>PAN</i>	0	0	0	3	227
<i>RUS</i>	0	0	0	3	78
<i>SLV</i>	0	0	0	2	241
<i>SYR</i>	1	0	0	2	82
<i>TAI</i>	0	0	0	13	680
<i>TUN</i>	17	0	0	24	1129
<i>TUR</i>	151	13	0	75	6235
<i>UK.BMU</i>	3	0	0	2	22
<i>USA</i>	2229	0	67	67	6406
<i>VUT</i>	0	0	0	2	31
<b>Totals</b>	<b>12,563</b>	<b>33</b>	<b>880</b>	<b>3,640</b>	<b>179,945</b>